GEORGIA TECH POLICE DEPARTMENT
Commendation and Complaint Process

Commending an Officer

Any person who wished to commend an officer or employee of the Department may do so by contacting the Chief of Police, or any supervisor at the Department, or you may email your commendation request to commendations@police.gatech.edu. Please provide as much information as possible about the officer/employee as well as the reason he or she should be commended. In addition, please provide your name and contact information in order to contact you if necessary (your information will be kept confidential).

Complaint Process

The Georgia Tech Police Department sets high standards of conduct and professionalism for all of its personnel. If you wish to lodge a complaint against any member of the Department, the following options are available to you:

⇒ You may email your complaint to the Department at complaints@police.gatech.edu. The complaint will be forwarded to the supervisor who may attempt to mediate and/or resolve the conflict at hand. If the supervisor is unable to resolve the complaint, the complaint will be forwarded for further review by a division commander or an Internal Administrative Investigator.

⇒ You may ask to speak (either via telephone or in person) to the on-duty supervisor (lieutenant or sergeant). The supervisor will take your statement regarding the facts and circumstances surrounding your complaint. The supervisor will ask you to provide as much information as possible.

The supervisor will review your statement regarding the facts and circumstances surrounding your complaint. The supervisor may attempt to mediate and/or resolve the conflict at hand. If the supervisor is unable to resolve the complaint, the complaint will be forwarded for further review by a division commander or an Internal Administrative Investigator.

NOTE: Complaints regarding the validity of a particular law enforcement action undertaken by a police officer (e.g., traffic citations or arrests) should be addressed to the judge hearing your case.

⇒ If you wish to file a written complaint, you should call the Department’s main number 404-894-2500 to schedule an appointment with the on-duty supervisor.

Identified complainants will be notified of the completion of the investigation. The complainant may appeal an investigation decision to the Chief of Police. The Chief’s decision will constitute the final Department action on the investigation.